

Health and Wellbeing Board
10 December

Accommodation with Care and Support

Purpose of the report: Policy Development and Review

This report sets out the Council's future approach to accommodation with care and support and invites the Health and Wellbeing Board's views on the Strategic Intent document prior to it being considered by the Cabinet in December.

Introduction:

1. The Accommodation with Care and Support Programme is a programme of work looking at all accommodation-based services we commission and provide for residents of Surrey who have care and support needs.
2. The programme aims to increase the options available for residents needing accommodation with care and support, by integrating our approach across health, care and the community, and re-shaping the market to ensure everyone has access to the right support regardless of tenure.
3. Through the programme, the Council is looking to develop local partnerships and opportunities for a range of flexible and financially self-sustaining accommodation with care and support that will enable adults to live and age well. This report asks the Health and Wellbeing Board to support the approach outlined in the Strategic Intent Document. The document will be presented to Cabinet later in December, alongside emerging opportunities across the six Clinical Commissioning Group (CCG) areas.

Background

4. There are a number of contributing factors which mean we need to re-think our approach to accommodation.

- Surrey’s population is increasing and ageing, meaning an increasing demand on health and social care services.
 - The Care Act explicitly references housing as part of our statutory duty to promote the integration of health and social care.
 - The Care Act also highlights the importance of giving control to the individual for their care and support needs.
 - Residents have told us that they prefer to access help and resources from within their local community where they can be supported by their family, friends and community, rather than in traditional care environments.
 - New technology is changing how we all live, learn, work and communicate.
5. Given the demographic and legislative pressures, the Council faces, unprecedented financial challenges in meeting care and support needs in Surrey. However, a whole systems approach and shift away from residential care creates opportunities for us to reassess our role in accommodation.

Future Direction

6. Surrey residents are actively choosing to make accommodation choices which are suitable for the longer term and their future care needs, and this trend is expected to continue. The predicted trends for accommodation needs in Surrey suggest a declining demand for residential care, growing popularity of extra care type accommodation and an increase in people being supported to live independently.
7. The Council needs to be able to offer residents the right choices to meet their health and wellbeing needs – through flexible accommodation that can adapt and continue to support residents to live as independently as possible. Whilst there will still be a role for traditional care services in Surrey in the future, it is necessary to look more creatively at how care and support can be integrated into accommodation to reduce the need for those traditional services for most residents.
8. It is recognised that extra care housing, assisted living, supported living and supported housing are valuable housing options, and represent positive choices for people whose needs are not being met within standard accommodation. These environments can offer security, reassurance and appropriate and responsive support to facilitate the provision of home based care services. These types of accommodation can assist more vulnerable adults to live within their local community for their whole lives, through to end of life.
9. Increasing the use of extra care housing, assisted living, supported living and supported housing could also have significant whole system benefits for the Council’s partners in Surrey. Savings are expected through:

- reduced hospital admissions as older people in extra care schemes will receive appropriate care on site, concerns can be identified early, and the risk of smaller health issues escalating to emergencies is reduced
- faster hospital discharge for older people into extra care accommodation where care and support can be quickly arranged and flexed according to need
- decreased social isolation as people are able to live for longer within their communities supported by family, neighbours and friends
- improved demand management as accommodation with care and support services can lower demand for more traditional services through helping individuals to remain independent within their own homes for longer by flexing care and support around them without the need to move.

Proposed Way Forward

10. The Council will support personalised care based in communities and ensure that, where possible, residents receive the care and support they need in appropriate and flexible physical environments wherever they choose to live. The benefits of this will be:
 - care and support services that can be flexed around the individual and their changing needs
 - opportunities to develop accommodation further as hubs of the local community for residents and non-residents alike
 - individuals are able to live within and be part of thriving local communities and remain independent
 - purpose built accommodation with a range of tenures and developed to a quality standard including the ability for assistive technologies to be added on an individual basis
 - accommodation often provides a range of activities and opportunities that support Surrey's Family, Friends & Community strategy.

11. In order to achieve this future, the County Council is committed to supporting the development of accommodation with care and support where needs are greatest across the county and that:
 - promotes independence and social inclusion
 - works alongside other services and communities to meet an individual's needs
 - has the infrastructure to deliver flexible care and support in a planned, person centred way
 - provides dementia-friendly environments

- becomes the centre of vibrant communities for people to live and age well.
12. The Council will seek to work with developers who demonstrate that their models:
- mitigate against future care costs as people’s needs change, especially in comparison to more institutionalised care
 - can support people on the continuum of care through to end of life
 - reduce risks of hospital admissions
 - follow best practice in design and care for people with dementia
 - are transparent about the cost of the care package in their charges in preparation for changes in Adult Social Care funding as part of the Care Act.
13. In the context of integrated working and strengthening partnerships, Adult Social Care are actively seeking to work with CCGs, Districts and Boroughs, Children, Schools and Families Directorate and other critical partners to jointly commission solutions and develop flexible models of care. This will ensure that residents receive the best services and the best local decisions are made for communities.

Conclusions:

14. Accommodation for people with care and support needs in Surrey is changing. There will be less reliance on residential care, and the Council will support the development of Extra Care, Supported Living, Assisted Living and Supported Housing.
15. Through the Accommodation with Care and Support programme, the Council is looking to develop local partnerships and opportunities for a range of flexible and financially self-sustaining accommodation that will enable adults to live and age well in their local communities.

Recommendations:

1. The Board supports the proposed way forward as outlined in the Strategic Intent Document (Annex 1).

Next steps:

The Strategic Intent Document (Annex 1) will be presented to Cabinet for approval in December.

Cabinet will be asked to endorse local plans for the 6 CCG areas, and agree the initial opportunities continue to be developed with partners.

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Sources/background papers:

- Cabinet 12 March 2015, item 4 – Surrey County Council Residential Care Homes For Older People
- Cabinet paper 21 October 2014, item 16 - Surrey County Council Residential Care Homes for Older People
- Cabinet 27 March 2012, item 10 - Public Value Review Of Services For People With Learning Disabilities

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